

MEVORA CAPITAL

Investor Protection Policy

1. Introduction

Mevora Capital ("the Company") is incorporated in Mauritius and licensed by the Financial Services Commission (FSC) as an Investment Dealer. This Investor Protection Policy establishes the framework by which the Company safeguards investors' rights, ensures transparency in dealings, and maintains compliance with applicable legal and regulatory requirements. The Company is committed to:

- Fair treatment of all investors.
- Transparency in communications and transactions.
- Protection of client assets and data.
- Compliance with Mauritian laws and international standards.

2. Objectives of the Policy

The objectives of this Investor Protection Policy are to:

- Safeguard investor rights and interests.
- Minimize risks of fraud, misrepresentation, and misconduct.
- Ensure compliance with laws and guidelines issued by the FSC Mauritius.
- Promote transparency and integrity in all investor interactions.
- Provide a structured mechanism for investor complaints.
- Support investor education and awareness.

3. Regulatory Compliance

Mevora Capital complies with:

- The Securities Act 2005 of Mauritius.
- Rules, regulations, and guidelines issued by the FSC Mauritius.
- Anti-Money Laundering (AML) and Counter-Terrorist Financing (CFT) requirements under FIAMLA 2002 and FIAML Regulations 2018.
- FATF recommendations and other applicable international standards.

4. Fair Treatment of Investors

- All investors shall be treated equitably, without bias to investment size, profile, or level of sophistication.

The Company is committed to fair trading practices, including:

- **Insider Trading Prohibition:** Strict prohibition of insider trading.
- **Order Execution:** Ensuring prompt, accurate, and fair execution of client orders.
- **Conflict of Interest Management:** Identifying, disclosing, and mitigating conflicts of interest.

5. Transparency & Disclosure

- The Company provides clear, accurate, and timely information regarding its investment products and associated risks.
- Key product information, risk disclosures, and relevant updates are made available on the Company's official website.
- Marketing and promotional materials shall be factual, balanced, and not misleading.

6. Confidentiality & Data Protection

- The Company ensures confidentiality of all investor information.
- Personal and financial data are securely stored and protected against unauthorized access.
- Compliance with the Mauritian Data Protection Act 2017 and international data privacy standards is mandatory.

7. Suitability & Risk Management

- The Company conducts suitability assessments to ensure that products are aligned with an investor's risk profile and financial objectives.
- Comprehensive risk disclosures are provided prior to any investment commitment.
- Documentation is obtained from investors to confirm their acknowledgment of the risks involved.
- Regular monitoring and internal audits are conducted to safeguard investor assets.

8. Conflict of Interest Policy

- Potential conflicts of interest are disclosed to investors in line with the Company's Conflict of Interest Policy.
- Employees and management are required to report and mitigate conflicts.
- Investor interests take precedence over Company or employee interests.

9. Complaints Handling

Mevora Capital maintains a transparent and robust complaints handling mechanism.

- Complaints may be submitted in writing or electronically.
- All complaints are acknowledged promptly.
- Resolution will be conducted fairly and in accordance with the Company's Complaints Handling Policy.

10. Investor Education & Awareness

The Company actively supports investor education through:

- Publications, newsletters, and educational materials.
- Market updates, investment strategy insights, and alerts.
- Awareness campaigns to help investors make informed decisions.

11. Continuous Improvement

Mevora Capital is committed to regularly reviewing and enhancing its investor protection measures. Investor feedback is encouraged and integrated into policy development and review.

12. Conclusion

Through this Investor Protection Policy, Mevora Capital reaffirms its commitment to protecting investors, maintaining transparency, and ensuring compliance with FSC Mauritius regulations and international best practices.